

F.No.:6/29/2012-FI
Government of India
Ministry of Finance
Department of Financial Services

Jeevan Deep Building,
Parliament Street,
New Delhi the 17th July, 2012

To
All CMDs of PSBs

Subject: Web-based Desktop Video Conferencing

Sir,

I am directed to inform that the Department of Financial Services has arranged web-based Desktop Video Conferencing facility through the National Informatics Centre (NIC).

2. For this purpose, NIC has hosted the central server and video conferencing software which enables 500 point to point video conferences and 100 multipoint conferences at a time.

3. The client-end software has to be downloaded by the Users. Any available Laptop or PC may be used for this Desktop Video Conference. The User will need an internet connection and will have to register for the VC facility. The PC/Laptop configuration, requirements of webcam for PC and Headphone with Mic for PC/ Laptop, bandwidth details, operational instructions for registration of Users, technical details for connecting the Bank's internal VC system with NIC's web-based system, the contact details for Helpdesk /Support / are given in Annexure.

4. A centralised Helpdesk is also provided for the Users and necessary training will be provided to the Trainers /Users in each Bank by NIC.

5. It is therefore requested that in the first phase, the Desktop VC may be provided to Lead District Managers in the Bank and to the SLBC Convenors who do not have access to the VC facility. The Desktop VC facility can also be used by the DFS to interact with LDMs and SLBC Convenors. In the second phase, the VC facility shall be extended to the Bank Branches in the North East/ difficult areas/ remote districts, etc.

6. It is accordingly requested to advise your LDMs/SLBC Convenors to register for this VC facility.

Yours faithfully,

(Jitender Kumar Mehan)
Under Secretary to the Government of India
Tel.:23748767
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Annexure

Laptop /Desktop PC configuration

1. The client Laptop /Desktop PC must preferably have the following configuration:
 - CPU - Celeron /Pentium or equivalent or higher
 - 2 GB RAM
 - 40 MB free space on hard drive
 - Webcam 1.3 MP with USB port. (Laptops have built-in webcam. Will have to be procured for PCs).
 - Stereo Headphone preferably with integrated Mic. (Headset has to be procured both for Laptop and PC to reduce noise)
 - Windows XP / Vista / Windows 7 Operating System

Internet connection

2. Internet connection, if not available in the Branch, will have to be obtained.
The available internet connection may be taken (listed in order of preference):
 - i) Broadband landline 512 kbps 4 GB Monthly Plan
 - ii) 3 G Data Card -- 2 /2.5 GB monthly Plan

Registration of User

3. To register for the Desktop VC, visit <http://vidcon.nic.in>.
Click on "Online Desktop VC Request Form".
Select the Category "Department of Financial services"
Fill in all the details required.
Click on "Submit"
A system generated mail is then sent to the User at email id provided.
To join the VC, User can visit <http://dfsvc.nic.in> and enter username & password received through E-mail.

Connecting internal VC network to the web-based Desk Top VC

4. Banks can use the internal VC network to connect to the internet based Desk Top VC by one of the two following systems:
 - i) Connect the existing MCUs with 2 LAN ports so that one LAN port can be connected on the internal network & other LAN port can be connected to Public IP.
 - Or
 - ii) Put a Firewall Traversal/ Vido Border Proxy (having 2 LAN ports) which is provided by manufacturer of H.323 VC systems so that calls coming on Public IP can be routed to VC systems which are on Bank's internal network.

O9O9O9Helpdesk

5. For Helpdesk, contact: Tel: 011 24305791

For further support you may contact:

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